Telephone Revenue Section, Circle Office, O/o CGM BSNL Tamilnadu Circle 80, Anna Salai, Chennai-600002

E-mail: aotr_tnc@yahoo.in

28520350, 28521951

昌: 28514800

No.TR-1/1-170/2013-14/CDR/112





Dated 09-10-2013

To

The Head of SSAs, Tamil Nadu Circle.

Sub: Deployment of Automatic Permanent Disconnections _ Reg.

Ref: DGM, ITPC, Hyderabad Ltr.No.TPC/SDC/MIS/2013-14/30 dated 07-10-2013.

Kindly refer to DGM ITPC Hyderabad letter cited above. The Number of eligible permanent disconnections due to non payment is 85661 cases

Automatic permanent disconnection order are generated by ITPC itself now. But indoor activity at MDF and OD activities are to be executed manually. SSAs are hereby instructed that all associated task at MDF and outdoor are to be completed in time like removal of jumpers, recovery of instrument etc., within two days at MDF and within five days at outdoor.

Reports of individual cases are available in ITPC report portal at orders tab. Error cases where orders failed to generate due to other pending orders/activities is also available in ITPC report portal.

Action as above may be expedited and error cases may be analyzed and settled early.

General Manager (TR)
O/O CGMT, BSNL, T.N. Circle,

Chennai 600002